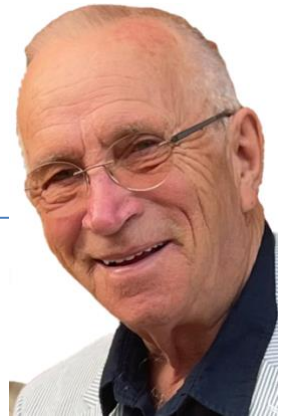




From the President, Roger Barrow

# News Bulletin

Issue 15 – September 2024



Dear Owner

## Goodbye and Thank You

After many years as President and much deliberation, I feel the time is right for me to step away from the role of president. I will therefore not be offering myself for re-election at the AGM on 8<sup>th</sup> December 2024.

I was elected Owners' representative in December 2014, and later as President in December 2016. In those 10 years I have always done my best to support the Community and owners, ensuring our community finances are safeguarded.

Looking back on those 10 years and what has been achieved on my watch, either initiated or influenced by me, working with Pam Ames, our reliable Owners' representative.

- Supported and encouraged the first main refurbishment
- Introduction of first Wi-Fi system
- New patio furniture
- Replacement of original green bar canopy
- Worked with and advised Onagrup through their acquisition of WimPen and introduction of a reinvigorated rental programme
- Negotiated rental discount for owners
- Renegotiated price of resales below market rate to encourage more owners
- Interviewed and agreed appointment of Valentina as new resort manager
- Renovation of the bar and kitchen and consultation with owners.
- Disabled access improved with new ramps
- Approved installation of Fibre Optic Internet and new Wi-Fi.
- New Franchisees, Craig and Paul, interviewed and recruited
- Negotiated 50% discount for owners during Covid Pandemic
- Kept owners informed and updated with Covid travel rules
- Encouraged WimPen to keep maintenance fees minimised and maintained overall scrutiny of the accounts
- Approved rentals during closedown weeks to improve our Community income
- Supported upgrade of the studios and detailed consultation with owners
- Arranged perimeter planting and temporary screens to improve privacy
- Produced 24 newsletters, bulletins and countless emails to keep owners informed. Read them all here: <https://www.lascasitas.eu/owner/bulletins>
- Agreed launch of current refurbishment programme
- Developed and managed an independent website for owners, [www.lascasitas.eu/owner](http://www.lascasitas.eu/owner)

It has been a real pleasure to meet and help so many owners over the years. However, more recently, the growth of Social Media has encouraged a very small group of internet trolls to use one of the Social media accounts, administered by two owners, and supported by a few others, to make undeserved insults and unjustified derogatory comments about me and Pam. The group is also the source of much misinformation.

As we all know, internet trolls are a scourge on modern society, to my mind there is no place in our community for people who use the internet in this cowardly way.

However, I don't want that to take away from the majority of wonderful owners who have supported me, and I am grateful to have made so many life-long friends.

Now you must think about selecting your new president, please choose with care. I was pleased to learn that we have two nominations for President. **Keith Lear** has decided to submit a nomination. Keith, an owner at Las Casitas, has worked with me for some years as Owners' Rep at another resort where he has always demonstrated a strong commitment to owners and the Community, he has a good knowledge of the workings of a Timeshare resort. I am happy to give him my backing and recommendation.

I also want to thank **Pam Ames**, who is one of two standing for election again as Owners' Representative. She has been a tower of strength, assisting me and helping many owners with their concerns and questions. Her experience has proved invaluable, and if re-elected, she would be an asset to any new incoming President assisting with a smooth handover.

I am unable to attend the AGM in December, Pam Ames will deputise for me at the meeting so please don't give my name as your proxy as I will not be there.

I thank WimPen, especially German Castro, Ana Martin and Santiago Franklin, for their support and the excellent work they have done for Las Casitas. Also, Valentina, whose work as resort manager has been exemplary, she has become a good friend.

Most of all I want to thank you, the owners, who have supported me, and I wish you all the very best for the future.

The time has come when I must step aside and start enjoying my retirement and holidays again.

Thank you

With Best Wishes



Roger Barrow, President, Las Casitas Community of Owners.  
[roger@lascasitas.eu](mailto:roger@lascasitas.eu) | 0796 222 4554